

# SCP at a glance

Supply Chain is a 4L logistics service provider, specialised in added-value product flow (mobiles, tablets, electronic devices ...) for a large scope of tasks such as :

- Products and merch reception – inbound management,
- Bulk / Picking orders follow-up,
- Packaging, stickering, wrapping, kitting / unkitting, blundling, displays building and filling ...
- Storage,
- Shipment and transport management in respect of constraints of distribution,
- Consumers' hotline.

Supply Chain Performance is skilled in distribution destined to Video games and software editors. A specific experienced process is also in place for B2C applications and for other types of products as well.

## Milestones :

2004 : Creation of SCP – Supply Chain Performance.

2006 : Extension of the site to 22 000sq mt

2013 : ASAHI buys SCP to SONY



# Location

## Geographic situation



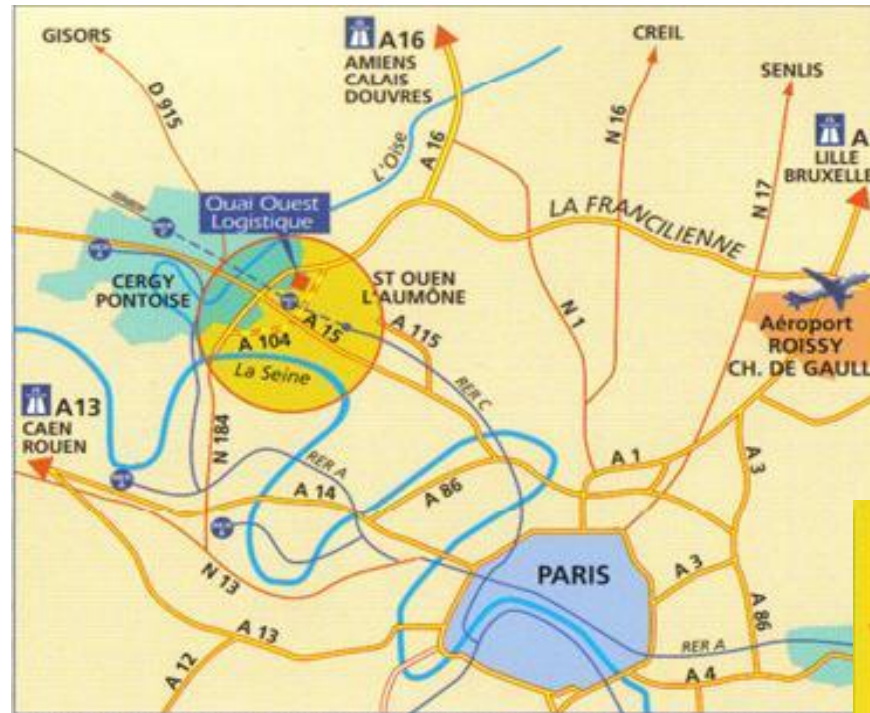
Mortorway A15, exit N°7  
N184 to A13 / A14 Rouen  
To La Francilienne-A1 Roissy  
CDG, to A16, Amiens, Beauvais.



35 mn. From Paris and from La  
Défense.  
Line A –Cergy Préfecture station  
Line C – Liesse station to Porte  
Maillot-Invalides



Epluches station.  
SNCF Lines merchandises Creil-  
Achères.  
SNCF Line for travailleurs to Saint-  
Lazare via Pontoise and to Paris  
Gare du nord via Ermont.  
(correspondence RER C)



An immediate proximity  
to the main Francilian  
axes.



# Technical environment



Buildings conceived and equiped for the treatment of high valued products

**Total Surface : 22 000 m<sup>2</sup> out of 2 cells**

- Beton structure
- Height 9,5 m
- Anti-dust floor
- Tiled floor 5 t/m2
- Two layers protection
- Cover steel tubs
- Premises of load
- Zenithal lighting L 4%
- Sprincklage ESFR
- Fire extinguishers
- Platforms equipped of Sieves and levelers
- Heating by aérotherms
- Authorisation to exploit section 1510
- Security & Guarding : 7j / 7j - 24h/24h



# Exploitation



- Reception: use of a DATA MANAGER (scan of products).
- Treatment of the flow of operations without paper. Tracking of all move of products by systematic barcodes flashing.
- Treatment of N° of lots, Limited date of consumption, Limited date of sales, Limited date of Optimal use.
- Preparation of orders with through barcodes registering as well as weight controls during the process



# A strong and permanent fulfillment



**Staff** formed and skilled in new technologies.

**A flexibility** organized and specifically conceived to answer the global raise of activity.

**An adaptation** to the development of the structure and configuration of orders.

**A service constant level of (99,87%)** and recognized value superior to the average norm of the logistics fields in means of treatment of details

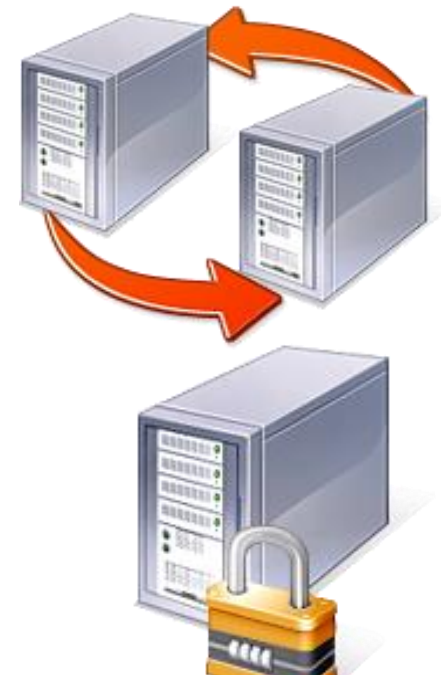


# IT security of information

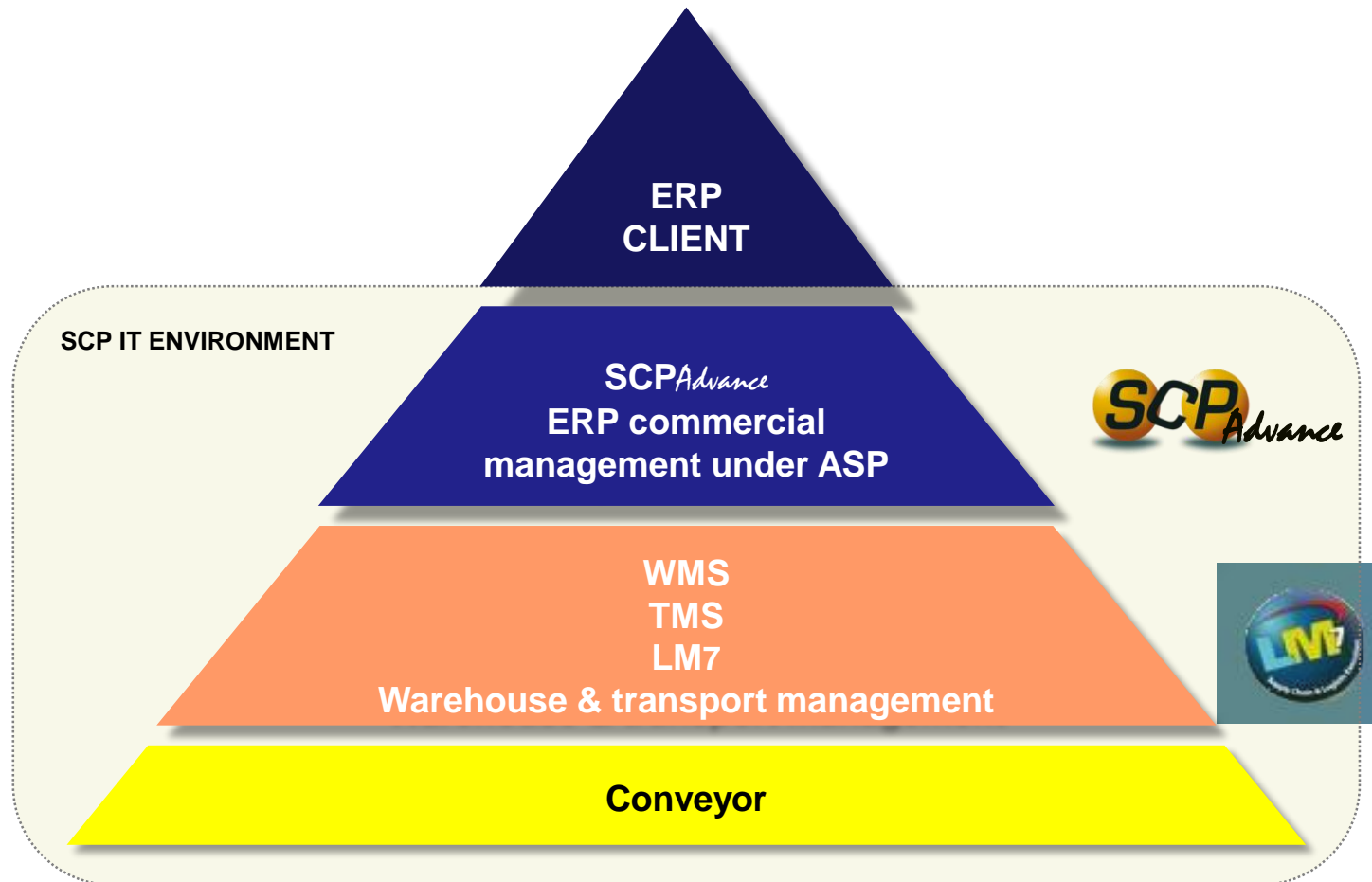
**SCP***Advance* runs on 2 platforms *iSeries* hosted in 2 remoted & highly secure place, both located in the suburb of Paris.

A regular system-to-system data synchronization enables a seamless continuous activity in case of breakdown or destruction of one servor.

- Hosting of the highly secured servers
- Mirroring and DRP (Disaster Recovery Plan)
- Automatic backups
- Secured connections in garanteed flow



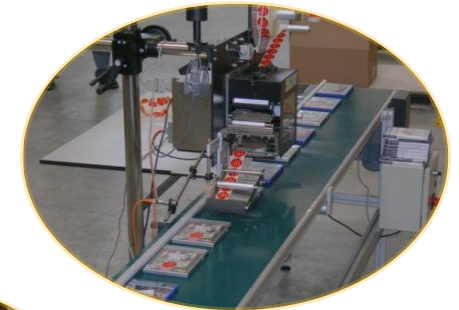
# A tailor-made IT 1/2



# A tailor-made IT 2/2

## The flow :

- Orders are keyed either from your usual ERP that we interface to our in-house ERP (called SCP-A) as a layer, or directly keyed on « SCP-A » ERP that we provide for free.
- Batches are sent from SCP-A into LM7 (SCP WMS).
- Data are uploaded to your system





# Main benefits

- A large portfolio, historically focused on electronic items. Therefore, processes, systems and teams are dedicated and very experienced for this kind of products



# FRANCE : A CENTRAL LOCATION FOR EUROPE

SCP is located on the crossing of the main european roads :  
Convenient flows – Reliable delivery times – Optimized costs



SCP is located : 340km far away from London, 850km from Milano, 470, from Frankfurt, 460km from Lyon, 1270km from Madrid, 300 km from Brussels ..



# Views of the site

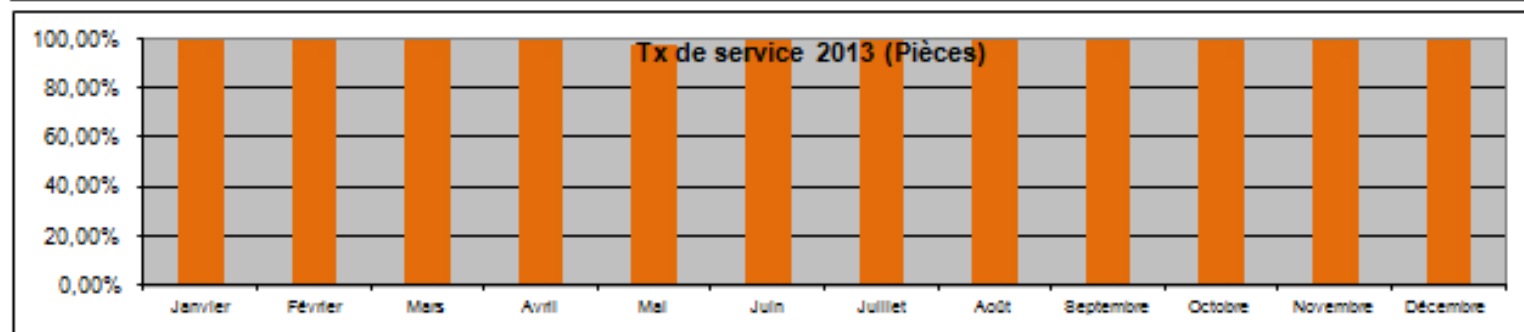
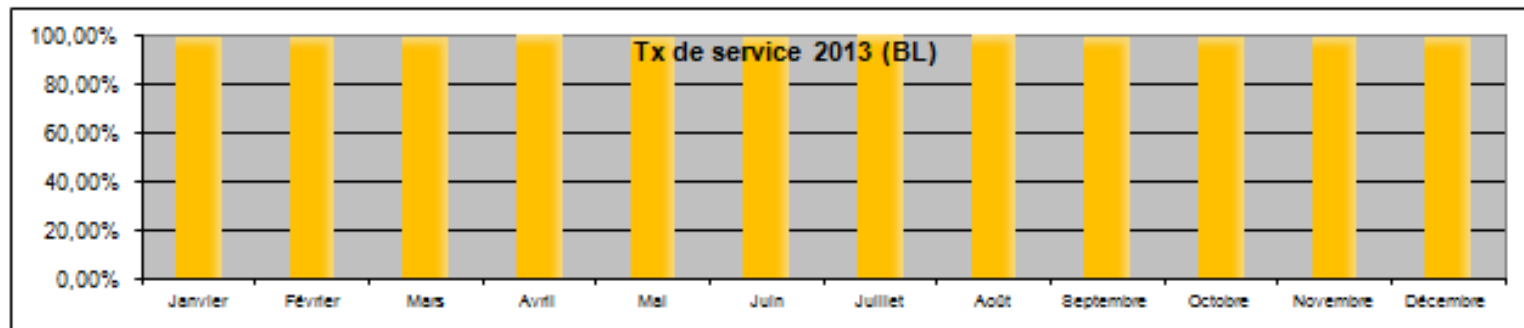


# APPENDIX



# SLA REPORTING

	Janvier	Février	Mars	Avril	Mai	Juin	Juillet	Août	Septembre	Octobre	Novembre	Décembre	TOTAL
<b>Tx service TPT BL</b>	<b>99,35%</b>	<b>100,00%</b>	<b>99,70%</b>	<b>99,68%</b>	<b>99,80%</b>	<b>99,28%</b>	<b>99,78%</b>	<b>100,00%</b>	<b>99,05%</b>	<b>99,78%</b>	<b>99,77%</b>	<b>99,50%</b>	<b>99,69%</b>
<b>Tx service Prep BL</b>	<b>99,78%</b>	<b>99,19%</b>	<b>98,95%</b>	<b>99,84%</b>	<b>99,01%</b>	<b>100,00%</b>	<b>99,78%</b>	<b>99,64%</b>	<b>100,00%</b>	<b>99,55%</b>	<b>99,65%</b>	<b>99,50%</b>	<b>99,55%</b>
<b>Tx service Global BL</b>	<b>99,14%</b>	<b>99,19%</b>	<b>98,65%</b>	<b>99,52%</b>	<b>98,81%</b>	<b>99,28%</b>	<b>99,57%</b>	<b>99,64%</b>	<b>99,05%</b>	<b>99,33%</b>	<b>99,42%</b>	<b>98,99%</b>	<b>99,24%</b>
<b>Tx service TPT Pièces</b>	<b>99,93%</b>	<b>100,00%</b>	<b>100,00%</b>	<b>100,00%</b>	<b>100,00%</b>	<b>100,00%</b>	<b>99,99%</b>	<b>100,00%</b>	<b>99,88%</b>	<b>100,00%</b>	<b>100,00%</b>	<b>99,97%</b>	<b>99,99%</b>
<b>Tx service Prep Pièces</b>	<b>99,99%</b>	<b>100,00%</b>	<b>99,99%</b>	<b>100,00%</b>	<b>97,85%</b>	<b>100,00%</b>	<b>100,00%</b>	<b>99,99%</b>	<b>100,00%</b>	<b>99,98%</b>	<b>99,99%</b>	<b>100,00%</b>	<b>99,91%</b>
<b>Tx service Global Pièce</b>	<b>99,92%</b>	<b>100,00%</b>	<b>99,98%</b>	<b>100,00%</b>	<b>97,85%</b>	<b>100,00%</b>	<b>99,99%</b>	<b>99,99%</b>	<b>99,88%</b>	<b>99,98%</b>	<b>99,99%</b>	<b>99,97%</b>	<b>99,90%</b>



## Litiges en cours de traitement

<b>Nb de BL</b>	0	0	0	0	0	0	0	0	0	0	0	0	0
<b>Nb de Pièces</b>	0	0	0	0	0	0	0	0	0	0	0	0	0

## Litiges non recevable SCP

<b>Nb de BL</b>	2	1	2	6	4	2	0	1	1	8	4	3	34
<b>Nb de Pièces</b>	11	20	7	30	352	4	0	2	1	52	17	1	



# REVERSE LOGISTICS

- Reception of returned products (with or W/o collection managed by SCP)
- Scan of each item – inspection of product
- Credit note to be issued
- Sortation



# Customer service

Possibility to manage the client (retailer) relationship through order entry, answer about campaigns, etc.



# Hotline

Level 1 maintenance (already done on tablets and e-books)





# Cash collection



Payment tracking + reminder sending to the retailers having outstanding.

# Customs clearance



Incoterm optimization and overseas transport management

# Copacking



In-situ area to proceed kitting, bundling, stickering, packing, etc.

# B2C



Separate line to handle B2C orders – the parcel is automatically levelized up to the content.

# ELECTRONIC PUBLISHING



SCP can offer this service through a recent and efficient equipment (8000 letters/hour) for mailing, mass-sending invoices, etc.



Any further questions ...



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