



Ignasi Camp

ServiceTonic

Bilateral Meetings

- 02.03.2015 Monday (11.00h - 13.05h)
- 02.03.2015 Monday (13.05h - 15.10h)
- 02.03.2015 Monday (15.10h - 18.05h)
- 03.03.2015 Tuesday (9.00h - 11.05h)
- 03.03.2015 Tuesday (11.05h - 13.10h)
- 03.03.2015 Tuesday (13.10h - 15.15h)
- 03.03.2015 Tuesday (15.15h - 16.55h)

Description

ServiceTonic is a Software Company based in Barcelona, Spain. We develop and sell our flagship product also called ServiceTonic, an innovative and powerful Service Automation and Management Software.

ServiceTonic helps companies automate and manage:

- IT Service Management (ITSM) aligned with ITIL best practices
- Customer Service (help desk, service desk)
- Enterprise Service Management - Incident and request tracking and management and departmental processes in virtually any area including Commercial, HR, Administration, Logistics, Facilities Management, Quality, ...)

ServiceTonic offers very interesting business opportunities: License, cloud, services, outsourcing and integration.

If your company is looking to expand your product portfolio with innovative software applications, let's have a talk during the MWC.

We also look for technological pieces to integrate with our software to increase even more the value provided to our customers. If you think you have such a piece, please let's have also talk at the MWC.

Organization Type

Company

Organization Size

1-10

LinkedIn

<http://es.linkedin.com/in/ignasicamp>

Twitter

<http://ignasi.camp@servicetonic.com>

Areas of Activities

SOFTWARE/INTERNET

1. Application development
2. CRM system
3. Messaging

Request

Integration with other software solutions

ServiceTonic is always looking to integrate third party software solutions/apps to increase the value of our Service Automation and Management Software. If you think your solutions can add value to our software, please let's meet during the MWC.

Keywords: integration itil customer service software itsm partners help desk service desk mobility

Cooperation Offered

1. Outsourcing co-operation
2. Technical co-operation
3. License agreement
4. Sales / Distribution

Cooperation Requested

1. Outsourcing co-operation
2. Technical co-operation
3. License agreement
4. Sales / Distribution

Offer

An innovative Service Desk and Service Automation Software

ServiceTonic is a powerful Service Automation and Management Software.

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- Customer Service (help desk, service desk)

- Enterprise Service Management - Incident and request tracking and management and departmental processes in virtually any area including Commercial, HR, Administration, Logistics, Facilities Management, Quality, etc.).

ServiceTonic is looking for resellers and distributors to expand its distribution network.

Keywords: help desk service desk customer service itil BPO software ITSM incident management mobile cloud asset management outsourcing partner distributor reseller

Cooperation Offered

- 1. Outsourcing co-operation**
- 2. Technical co-operation**
- 3. License agreement**
- 4. Sales / Distribution**

Cooperation Requested

- 1. Outsourcing co-operation**
- 2. Technical co-operation**
- 3. Sales / Distribution**

Request

New distributors / integrators

ServiceTonic is looking for resellers and distributors to expand its distribution network.

We are offering an innovative Service Desk and Service Automation Software with very interesting business opportunities: License, cloud, services, outsourcing and integration.

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Keywords: software itil itsm cloud help desk service

desk distribution reseller outsourcing integration incident management customer service partner

Cooperation Offered

1. Sales / Distribution
2. License agreement
3. Technical co-operation
4. Outsourcing co-operation

Cooperation Requested

1. Sales / Distribution
2. License agreement
3. Technical co-operation
4. Outsourcing co-operation